

Restaurant Server and Server Assistant

Reports to: Food & Beverage Manager

Department: Food & Beverage

Scope and General Purpose:

We are seeking friendly Restaurant Servers who can deliver excellent customer service while memorizing our menu and daily specials. The Restaurant Server will be responsible for taking food and drink orders from customers, and then delivering those orders to the proper people in the kitchen or the bar. If you have previous experience as a Server in a popular restaurant and a dedication to providing excellent service to customers, we want to hear from you.

Essential Duties

- Take customers' food and drink orders
- Ensure that all orders are accurate and brought to each table in a timely manner
- Suggest appetizers and meals to customers based on the menu and specials
- Work closely with restaurant management to immediately address all customer concerns and create a pleasant dining experience
- Confirm orders with the chefs and bartenders whenever a clarification is requested
- Assist with setting tables and rearranging tables to accommodate larger parties

Knowledge, Skills & Ability Requirements

- High school diploma/GED required
- 1+ years' Server experience preferred
- Must be able to work on your feet all day
- Strong customer service skills required
- Must have legible handwriting
- Ability to utilize a restaurant POS software platform a plus

Physical Demands

- Essential duties require long periods of standing and walking as well as frequent reaching and kneeling, pushing, pulling, carrying, lifting and moving objects 50 lbs or more without assistance. The employee must have normal vision (corrected), hearing and verbal communication.

Environmental Conditions

- Duties are typically performed in an indoor setting; however duties may be assigned periodically which take place out of doors and in the elements.
- This Job Description reflects management's assessment of essential functions; however it does not prescribe nor restrict the tasks that may be assigned.